

Ecology of Design in Human Systems

Michael G. Keller, MT, MA

www.ecologyofdesigninhumansystems.com

Michael Keller is an innovative consultant, catalyst, educator and 'designer' of transformative learning in human systems...developing the artistry of designing which enables people to innovate and adapt to emerging complex challenges while maximizing the fit between people, resources, and sustainable living –

co-creating a world where people want to belong!

Given the various challenges emerging in our social and ecological arenas, becoming able to comprehend and embrace *complexity* is critical to enhancing our future prospects for health, well-being and, possibly, even our very survival on this planet.

That said, what is important that you know about me is what I have learned over 25 years of working in organizations: Most *problems* that leaders identify and want to resolve are actually symptoms of people attempting to keep pace with the changing demands being placed on them and the organization — a whole system dynamic. Such *symptoms* are generally reflective of larger, organization-wide tension and discord that is often not openly identified or addressed — the *silent* culture of *status quo*. Without addressing the current culture context — and the "ecology" in which it is embedded — and clarifying what really matters to its members, any efforts to address positive changes are likely to be experienced as little more than *over-simplistic band-aids*.

In 2010, I joined a colleague to offer the Ecology of Design in Human Systems – **developing 'artistry' in change agents** to cultivate adaptive response-abilities for addressing emerging, complex challenges in the world. In our experience as primarily educators and consultants of whole-system organization development, we have become accomplished "**designers**" **of strategic learning environments** focusing on a variety of capacity-building outcomes. Much of our work has been around in-the-moment designing for and facilitating of **change** where "the culture" of a group/team, organization/system has desired to make **a shift towards healthier workplace dynamics**.

Our work always *entails the building of trust and trustworthiness* in order to increase the prospects for efficiency and effectiveness in both the short and long-term. I am a strong advocate of learning in relationship, recognizing that any culture is defined and sustained through interpersonal communication – *the ways we talk* – and the ways we treat each other.

In addition, my work is informed from having lived overseas, in Nepal and Tibet, for ten years. I choose to work in a wide variety of client contexts: municipal, provincial, and federal governments, non-profit organizations, financial institutions, public health authorities, educational institutions (high school, college, universities), youth development agencies, resort tourism, and HR management associations – *aligning people with purpose and bottom-line effectiveness!*

In each year since 2000, I have been an Associate Faculty member in the Masters in Leadership Program, Royal Roads University, Victoria, BC. I also enjoy organic gardening, hiking, mountain biking, ice skating, singing in the car & shower, and living lightly on the planet.

